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HONEYWELL HELPS HOTELIERS QUANTIFY GUEST COMFORT AND STAFF PRODUCTIVITY WITH UPGRADES TO INNCOM INNcontrol™ 5

- *New portfolio level view gives hoteliers insight into all properties from a single dashboard*
- *New features provide quantifiable ways to measure guest comfort*

ATLANTA, January 8, 2020 – Honeywell (**NYSE: HON**) is launching substantial upgrades to its cloud-based INNCOM™ INNcontrol™ 5 (IC5) platform including a multi-property dashboard and new metrics to help hoteliers quantify guest comfort and staff productivity. The update helps hoteliers better identify insights that can help improve guest experience and develop strategies that drive efficiency. The upgrades allow hoteliers that manage multiple properties to use IC5's capabilities and rich data analytics across multiple properties at once to compare performance – all from a single, user-friendly dashboard.

IC5 allows hoteliers to quickly identify underperforming properties and even the root cause of a problem. It's optimized for the hotel property and portfolio owners to provide the information that they need.

Quantifying Guest Comfort

A new IC5 dashboard feature, live Analytics Service Exchange (ASX) reporting, provides users with a full property breakdown and analysis of historical and real-time guestroom performance data for each of a hotelier's properties. This data is then analyzed across five elements to create a unique Guest Comfort Score ranging from 1-100. These elements include sleep quality, temperature set point, thermostat interaction, comfort alarm and equipment alarm which are individually weighted based on customer input.

To quantify sleep quality for a property, motion sensors help detect movement, such as tossing and turning or rising from bed throughout the night, within guest rooms to estimate how much guests were able to sleep or if they make thermostat adjustments. If a room has a low Guest Comfort Score, the hotel manager can inspect the HVAC system or assess other factors in the room to ensure that future guests enjoy smoother sleep in that room.

"INNcontrol 5 not only helps hoteliers improve staff efficiency but can also provide quantifiable metrics regarding overall guest comfort and energy savings," said Christian Leclerc, general manager, INNCOM by Honeywell. "This new measurement makes IC5 an even more valuable tool that goes beyond driving energy savings for hoteliers. It can now also help support an enhanced user experience which is likely to lead to better guest retention and reviews for properties that use the data that is generated to improve operations."

Streamlining with a Birdseye view

Hoteliers that own multiple properties can now use the IC5 Portfolio Level Dashboard feature to track their unique properties' energy consumption, guest comfort scores, staff productivity, guestroom controls and more from one combined dashboard.

The Portfolio Level Dashboard feature also allows a user to filter their properties by geographical region, brand or star rating for like-for-like comparisons and overall portfolio performance. The dynamic IC5 dashboard updates based on these filters and by specific time range increments. It also allows hoteliers to manually add properties in a portfolio that don't use IC5 for historical records.

IC5 is powered by the Niagara Framework, an open IoT platform for secure, easy integration with third-party devices and systems. It's optimized for desktop, tablets, or mobile devices for seamless login and management from the office or a remote location and supports push notifications via the Honeywell Pulse app.

Visit [here](#) to learn more about the IC5 system.

About Honeywell

Honeywell Building Technologies (HBT) is a global business with more than 23,000 employees. HBT creates products, software and technologies found in more than 10 million buildings worldwide. Commercial building owners and occupants use our technologies to ensure their facilities are safe, energy efficient, sustainable and productive. For more news and information on Honeywell Building Technologies, visit <http://www.honeywell.com/newsroom>.

Honeywell (www.honeywell.com) is a Fortune 100 technology company that delivers industry-specific solutions that include aerospace products and services; control technologies for buildings and industry; and performance materials globally. Our technologies help aircraft, buildings, manufacturing plants, supply chains, and workers become more connected to make our world smarter, safer, and more sustainable. For more news and information on Honeywell, please visit www.honeywell.com/newsroom.

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