

Are these tech gizmos in your shopping cart ?

*In their efforts to serve guests better, players in the hospitality industry are shopping around for new technologies to gain competitive advantage. **Express Hospitality** lists a few such products and solutions that can make a difference*



Control all room systems via the TV remote

Now select guests can control all in-room functions via the television remote. INNCOM International and Enseo have brought together their technical expertise to offer an in-room control device to hotel guests who can flash the 'do not disturb' sign or change the room temperature or alter the light settings, through the click of a button.

They can also make the usual guest requests while watching television as a bar appears at the bottom of the screen depicting the in-room controls that can be changed as per their needs. INNCOM develops and markets advanced guestroom control systems while Enseo is a leading provider of digital media engines, primarily for the hospitality sector.

This apart, ecoMODE is INNCOM's award winning product that enables guests to participate in the effort to conserve energy. They have to just press the 'Green Button' on the INNCOM thermostat or control device to show their willingness to be a part of the hotel's sustainability programs.

Universal charging device for hotel guests

ChargeHub is a compact, mobile device charging station for those hotel guests who have forgotten their cell phone charger at home. TeleAdapt, a company which deals in hotel connectivity products has launched ChargeHub, which is compatible with more than 2,000 mobile devices.

ChargeHub is a perfect solution for addressing the problems that hotels face when catering to a global clientele. It has 12 different device connectors and is consequently compatible with all major international mobile phone brands. The device provides the power and the cable and is also designed to fit within any room configuration. The design fits well in a guestroom environment, the business centre or the conference room. You can fix the ChargeHub anywhere in the room (on the desk or inside the drawer to hide it well) with the help of four screw holes.

POS workstation

The new Panasonic Lite-ray point-of-sale (POS) workstation provides the flexibility of an open platform that can accommodate any POS software application. The design is based on Panasonic's Stingray workstation which is fanless and has few moving parts. It is powered by Intel Atom processor and the open architecture supports Microsoft Windows and Linux. It has a high resolution LCD and a resistive touch panel. It is a durable POS workstation that can operate in severe conditions

and is able to tolerate extreme temperatures.

There are several optional features. The rear customer-facing LCD enables point-of-purchase (POP) selling and saves counter space. Also saving counter space is the optional integrated magnetic card reader which is mountable on two different positions. The optional security feature also includes fingerprint verification of the operator. Data protection and backup can be ensured by an optional second hard disk drive with RAID 0, 1 support.

Making informed business decisions

The Innvue Web-based solution, launched by Aptech Computer Systems, makes it possible for hotel companies possessing multiple properties to consolidate their daily operating and performance data. This data capturing makes it easy to analyse the information and make informed business decisions with the help of Aptech's Execuvue Business Intelligence. This eliminates the need of manual data collection processes as Innvue captures data from multiple properties and systems using the Internet. This data is automatically integrated into the Execuvue corporate Business Intelligence system, which enables the performance analysis. Execuvue is a Web-based BI application that helps hotel executives to make key business decisions.